

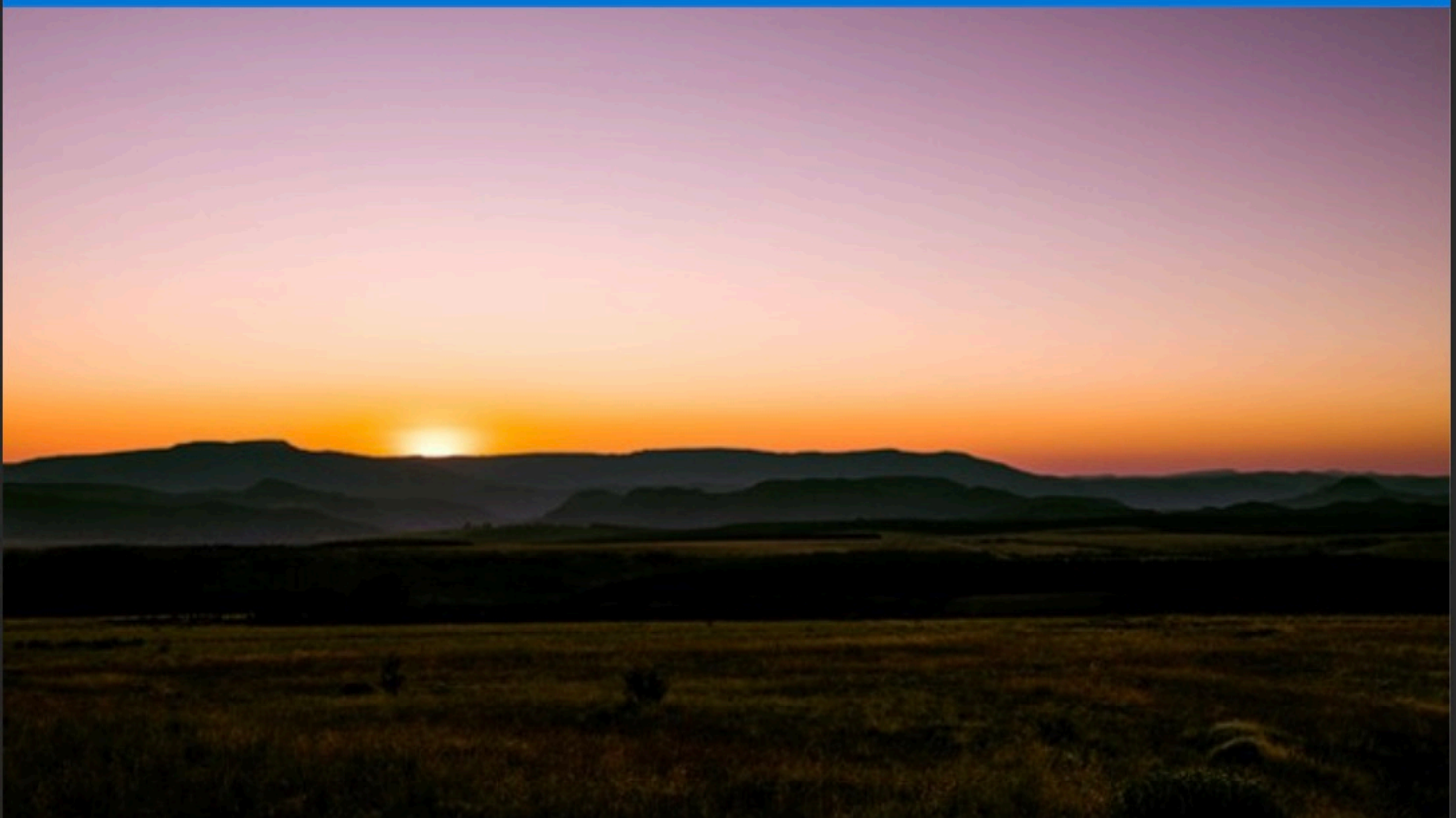


Microsoft Tips app

Helping customers find
what they need

ACCESSIBILITY

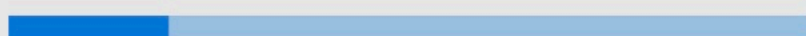
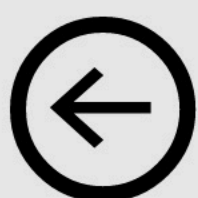
START >



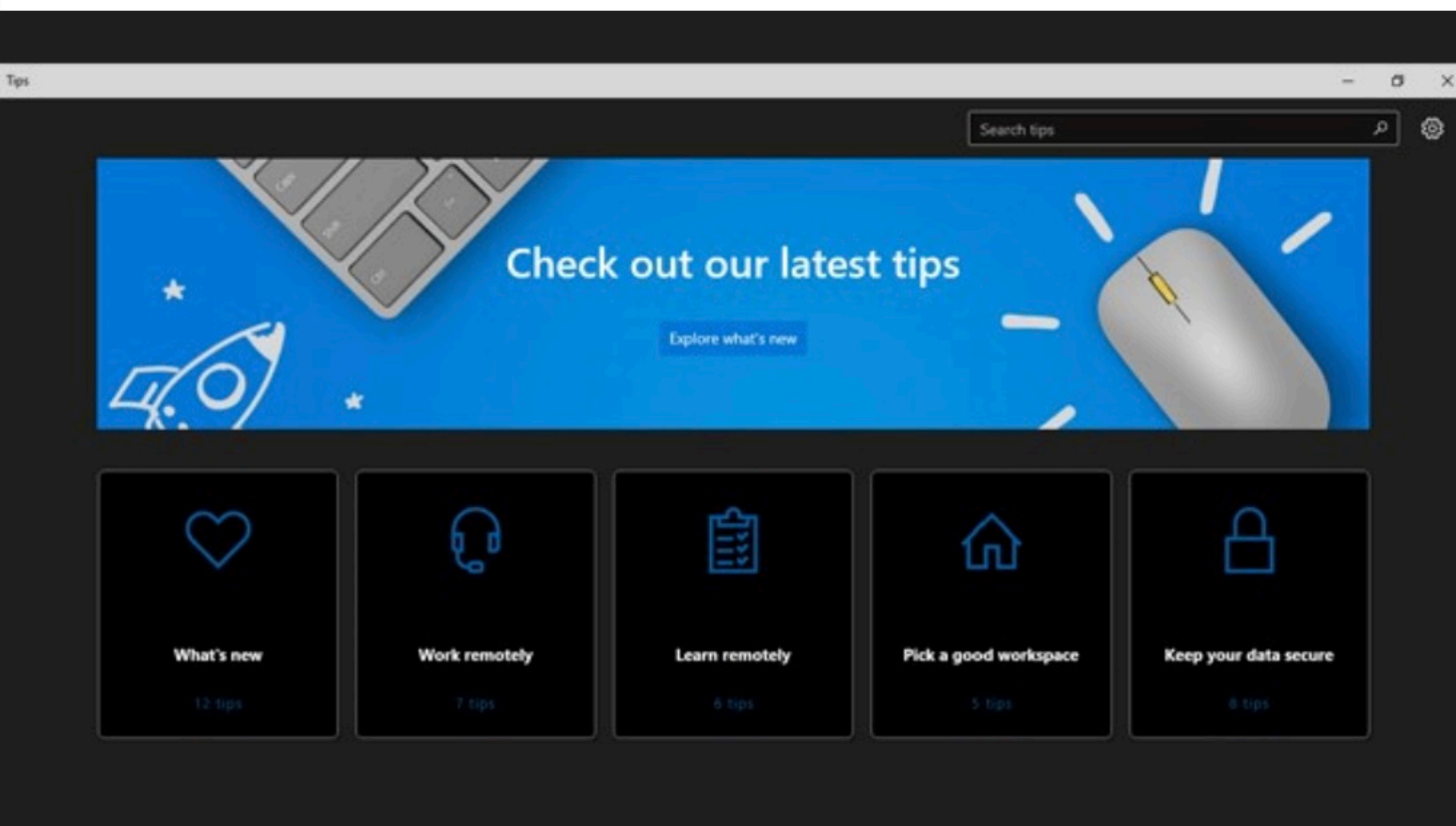
It's been a long day...

And your customer is home—getting ready to start using their new PC. Everything you explained now seems like a blur.

Where are the instructions to get started with Windows 10? How do I get started with the Microsoft 365 apps (Word, Excel, PowerPoint, Outlook)? Where is that setting to connect to my WiFi again? I have an important meeting in the morning. **I don't have time for this. Where can I turn?**

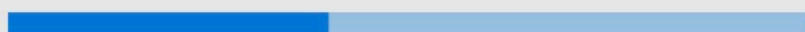


Enter the Microsoft Tips app

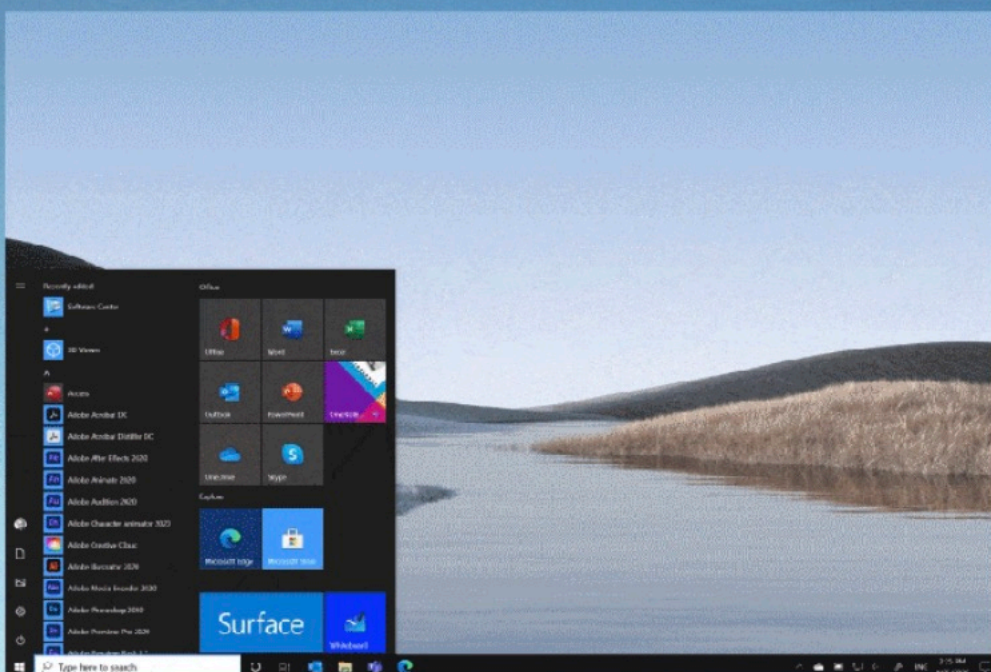


If there's one thing (well we hope there's more than one thing) that you show your customers, either in-store or online—it's the **super helpful, always-available tip center on all Windows 10 devices.**

The Microsoft Tips app is great for enhancing your browsing experience with Microsoft Edge, **setting up and managing your device**, and discovering easy ways to personalize, customize and awesome-ize Windows and Microsoft 365.



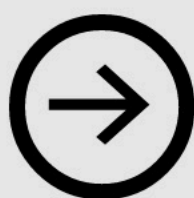
Why it's great



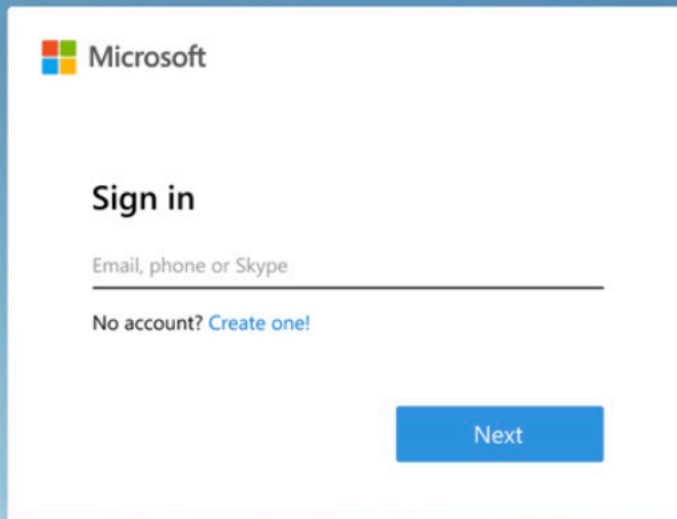
Get quick tips, videos, and other cool info about the latest updates to Windows 10. Check out a settings page to **adjust the look and feel** of Windows, or jump to a topic within the Tips app to **learn more** about a particular feature.

And, with several options to choose from, **accessing tips is super easy.**

Either type '**Tips**' in '**search**' on the taskbar, find it in the Start menu, or open it from the web. It's even available offline!

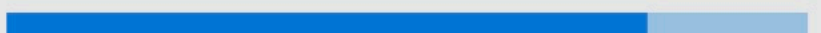


What you can do

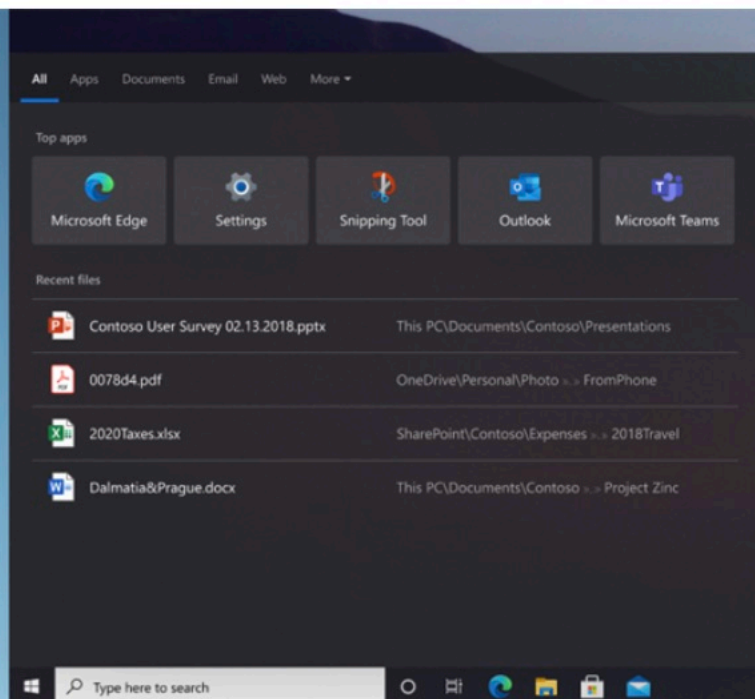


Get helping signing in

Sometimes a customer just needs to be pointed in the right direction to be able to sign in to their Microsoft 365 accounts. Tips can easily show them the way.



What you can do

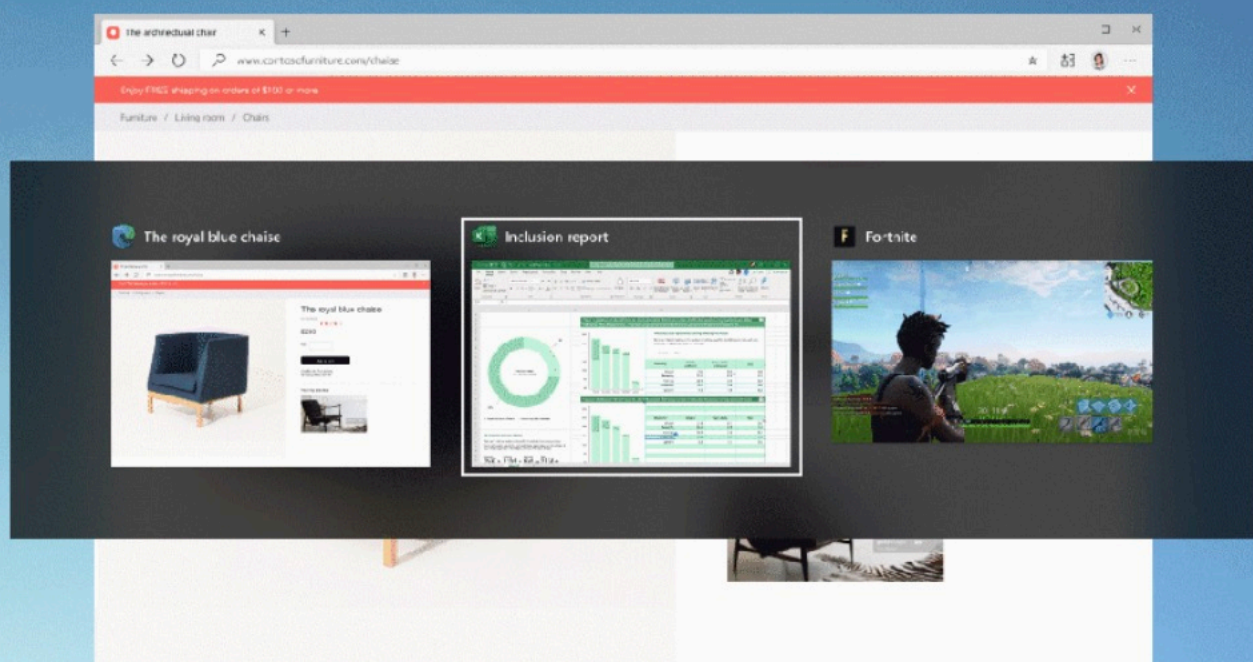


The ultimate search box

Type an app or file name, email subject, or favorite celebrity into the search box on the taskbar (the bottom bar on your screen). You'll get results on your PC (like apps, files, and messages) and the web.



What you can do

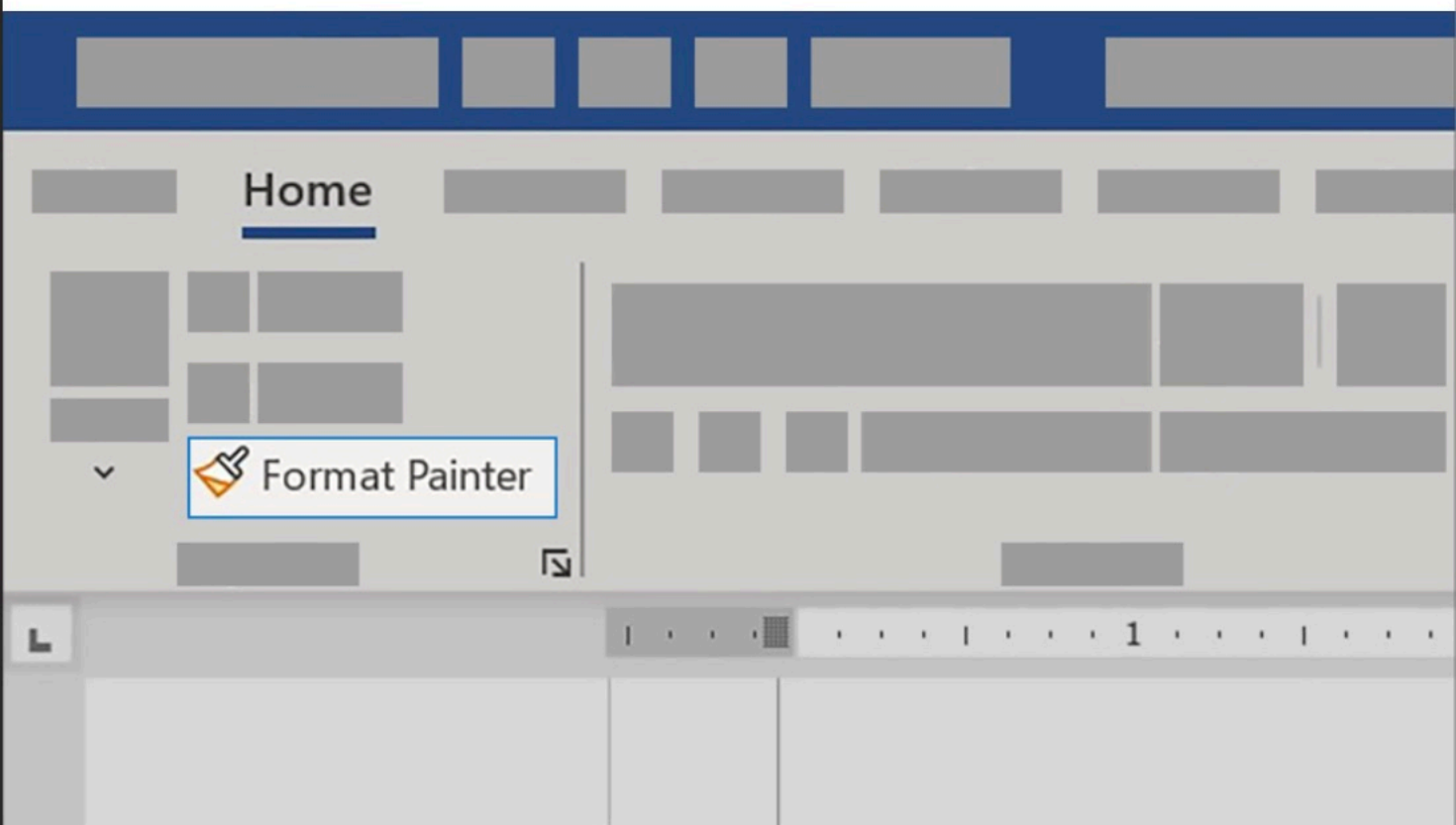


Get the newest and the latest

This is a great place to tap into the freshest updates for Windows—like new personalization settings and jumping between open webpages.

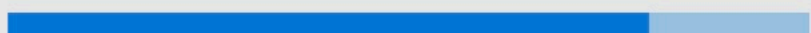
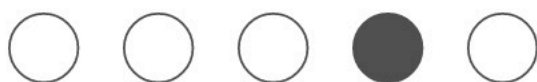


What you can do

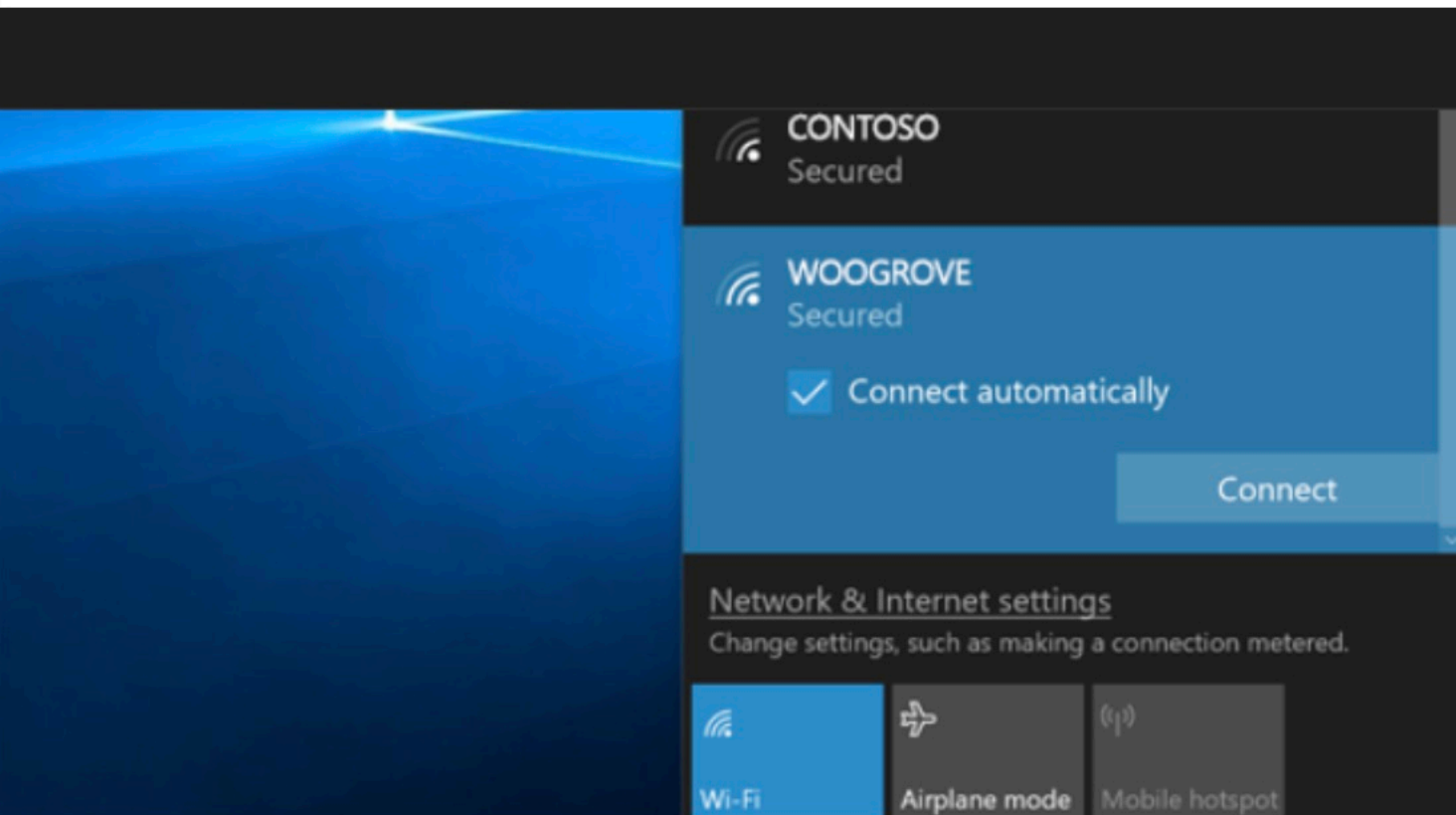


Learn new tips on things you do everyday

You'd be surprised at all the cool stuff you can find about apps you use every day—like Format Painter in Microsoft Word. Go to 'Tips' and search 'format painter' to learn all about how to use it!

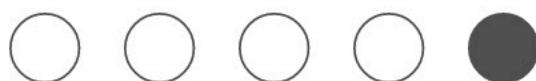


What you can do



Connecting to WiFi

One of the most common questions people have is, "how do I connect my new device to my Wifi?" It's easy. Just go into the tips app and search for "WiFi."





Don't forget Microsoft 365

Since you won't be with them when they get home, the Microsoft Tips app can help empower your customers to find answers right when they need them.

And don't forget to include Microsoft 365 in your complete solution, so you can help your customers achieve more and make their lives easier in the process!



Select 'X' to close.