



Ready to upgrade?
Use the PC Health Check App
to find out!

[ACCESSIBILITY](#)

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Unsure about upgrading?

To help your customers determine if Windows 11 is right for them, have them download the [PC Health Check App](#). When the app launches they can select **Check now** to begin the scan to find out if their device qualifies.

They'll see one of three results:



Ready for upgrade!



It's still possible



Does not qualify





This PC meets Windows 11 requirements

Great news — Windows 11 is coming soon! Check device specifications for apps and features that exceed minimum system requirements and Windows 10 features that aren't available in Windows 11.

[See all results](#)[Device specifications](#)

Ready for upgrade!

Great news! A green checkmark means your customer's PC is ready for **the free upgrade to Windows 11** (once it's available for their device) and they're cleared to begin the installation process.

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This PC doesn't currently meet Windows 11 system requirements

Check to see if there are things you can do, and if not, you'll keep getting Windows 10 updates.



TPM 2.0 must be supported and enabled on this PC.

[More about enabling TPM 2.0](#)

TPM: TPM not detected

See all results

Device specifications

It's still possible...

If they've received the yellow exclamation mark, it's possible their device could still qualify. They **may need to make some adjustments** however.

Some [potential issues](#) could include removing external hardware, updating Windows, uninstalling non-Microsoft antivirus software, uninstalling nonessential software, and freeing up disk space.

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This PC doesn't currently meet Windows 11 system requirements

Check to see if there are things you can do, and if not, you'll keep getting Windows 10 updates.



The processor isn't currently supported for Windows 11.

[More about supported CPUs](#)

Processor: Intel® Core™ i7-6700 CPU @ 3.40GHz

See all results

Device specifications

Does not qualify

A red X means the PC does not meet the minimum requirements for Windows 11. Let your customer know they likely are unable to install Windows 11 on their device and should consider **purchasing a [new Windows 11 PC](#)**.

You can also visit [this link](#) to find out more about **error codes** and what they mean.

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The future is bright



For customers unable to upgrade to Windows 11 due to device ineligibility, there are a lot of great [new Windows 11 PCs](#) to choose from.

And if they're just not ready to transition to a new device, let them know **Windows 10** will be supported through October, 2025, with feature updates coming soon.

Make sure to keep checking ExpertZone for more great tips and tricks on all of your favorite Microsoft products and tools!



Select 'X' to close.