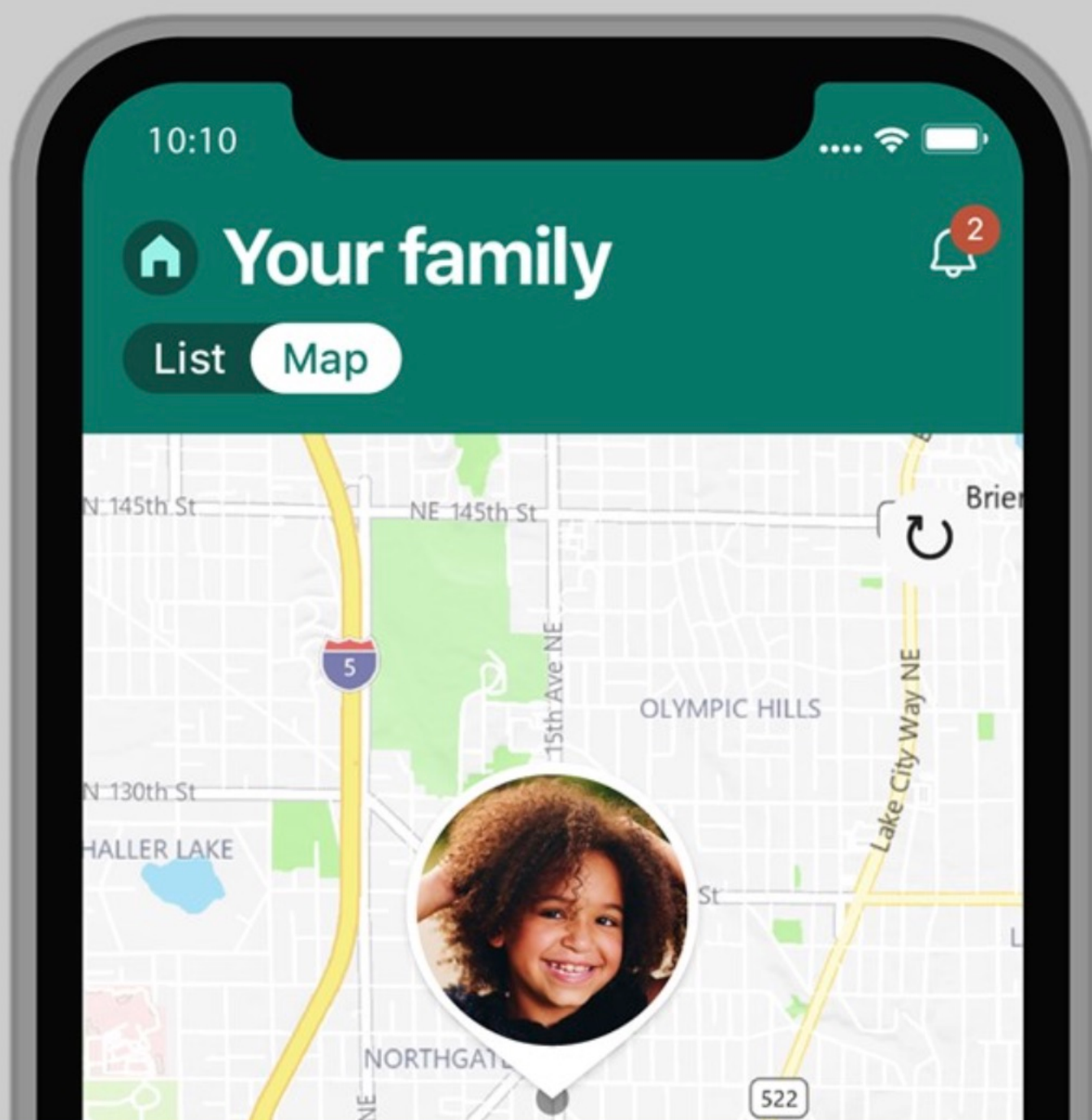


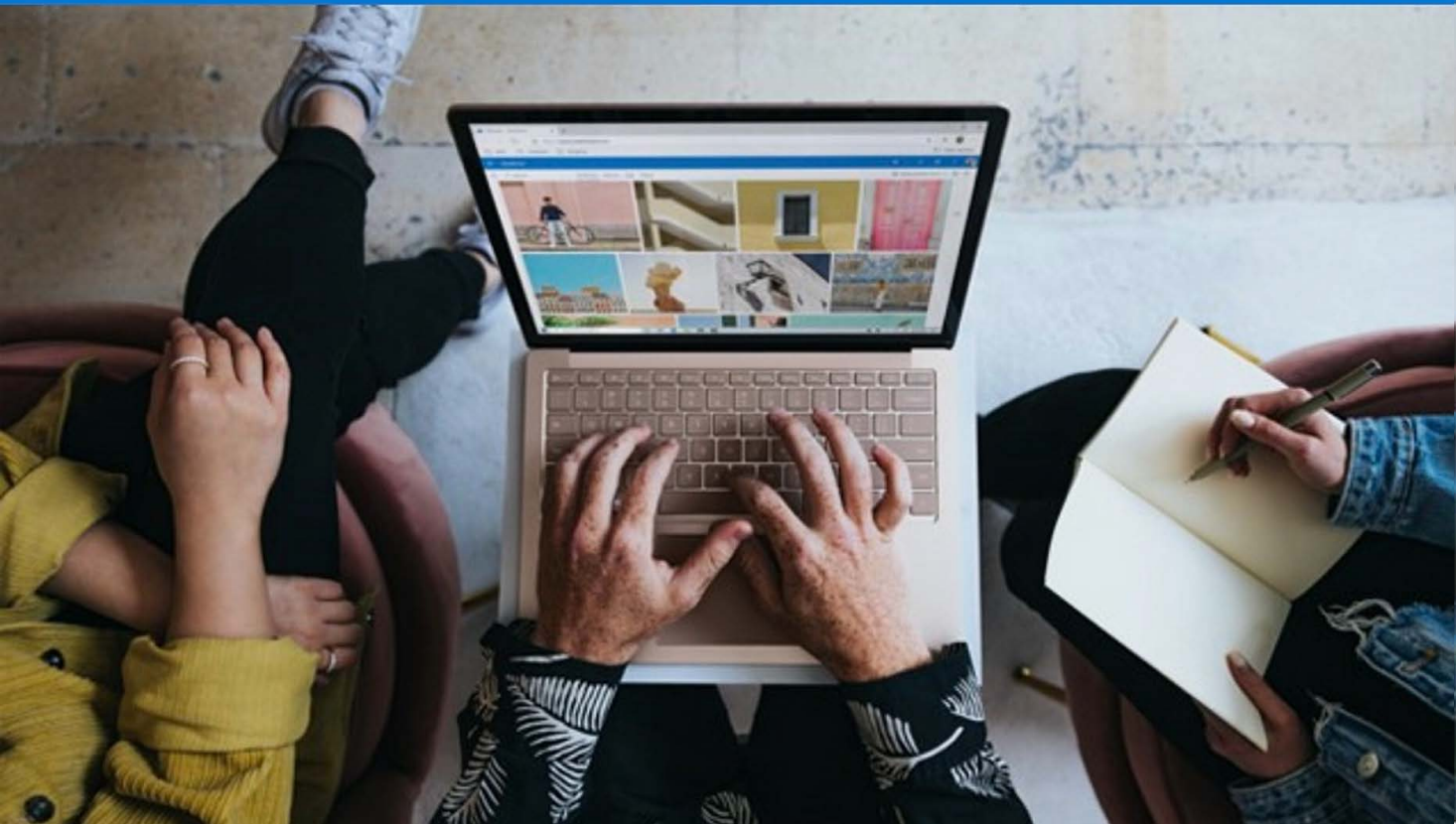


Microsoft Family Safety

Three things you can show
your customers right now

ACCESSIBILITY

START >

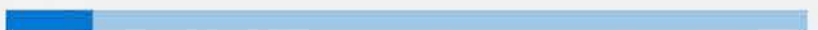


Putting parents in control

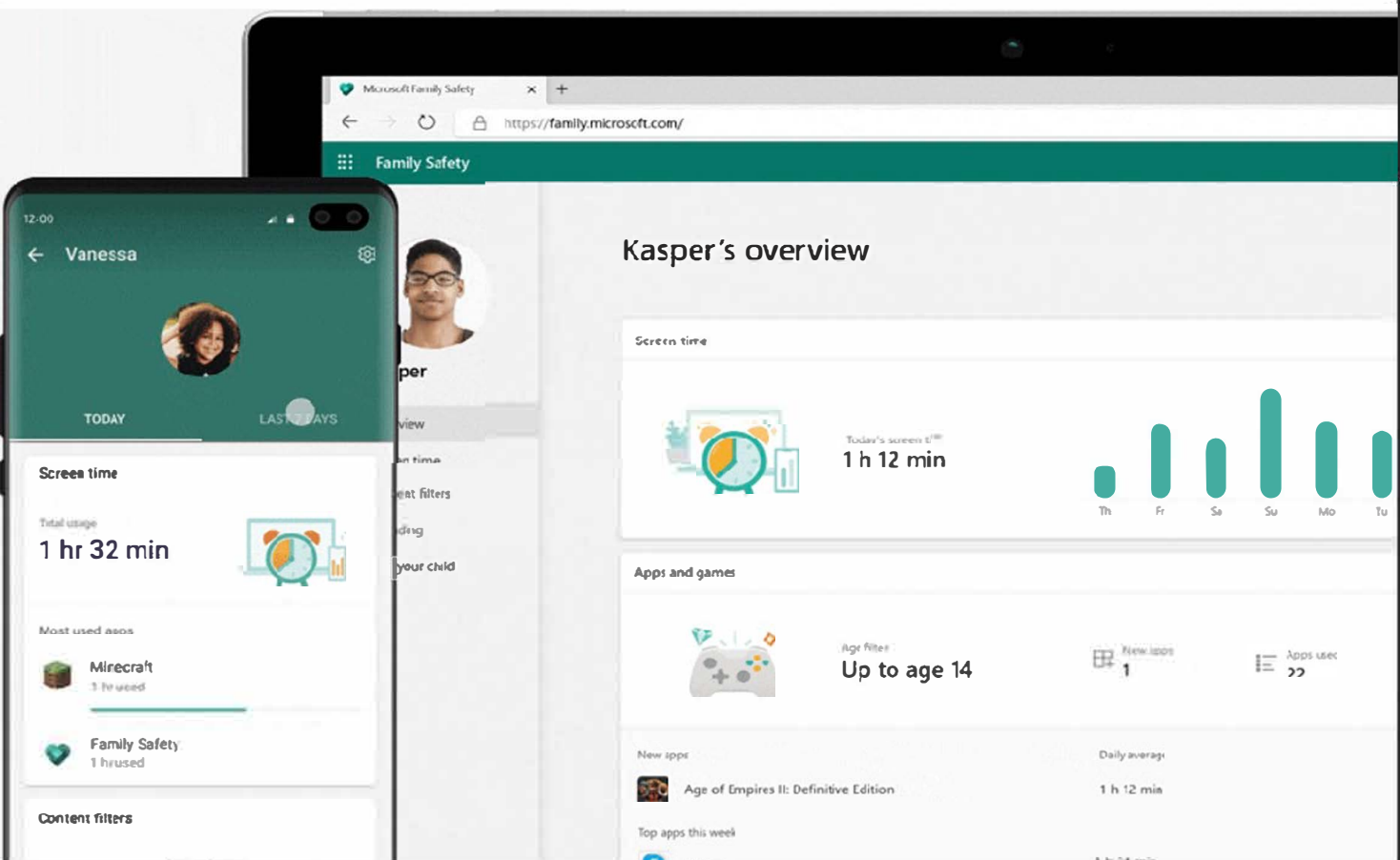
Let's face it. The internet has changed the trajectory of our entire world. Both for good, and bad. And yet one thing is certain—many parents are concerned about their children's safety online.

This is where Microsoft Family Safety comes in. The safety and parental controls app that puts parents in the driver's seat of their children's online experiences.

In this story, we'll focus on three things you can start showing your customers right now.

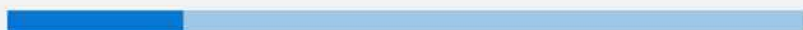


You already know it's great



We've covered Microsoft Family Safety on ExpertZone before, so we aren't going to go into a lot of the details on **how great it is at protecting what matters most**, or how awesome it is at **helping your family develop healthy digital habits**. You can read all about it in our [Introducing Microsoft Family Safety](#) Story.

In this story, we'll get into the details to **help your customers get going** on this super useful (and very needed) parental control app.



Getting started

One account for all things Microsoft

One account. One place to manage it all. Welcome to your account dashboard.

[Sign in >](#)[Create a Microsoft account >](#)

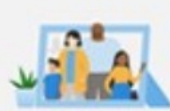
New to Microsoft?



Security



Privacy



Family

[Feedback](#)

Before we get into anything else though, there's three things your customers will need to do:

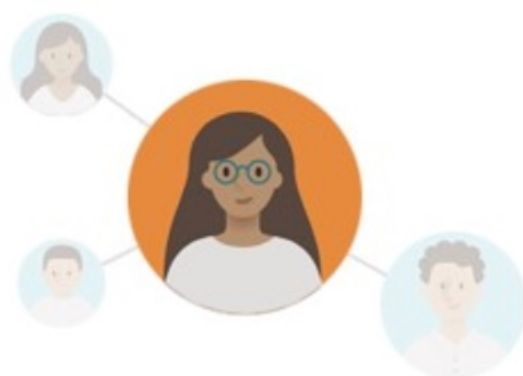
- ✓ **Sign each family member up** for a [Microsoft account](#).*
- ✓ **Install** the Microsoft Family Safety app on all mobile devices they want to manage.

[iOS](#) | [Android](#)

*In the United States, South Korea, and the EU, legislation requires children have adult consent before creating an online account.



Create a family group

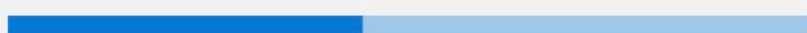


What role should they have?



Next, they'll need to create a family group. To do this, they select **Add a family member** and enter their **Microsoft account email address**. Then decide **what role they want them to have**.

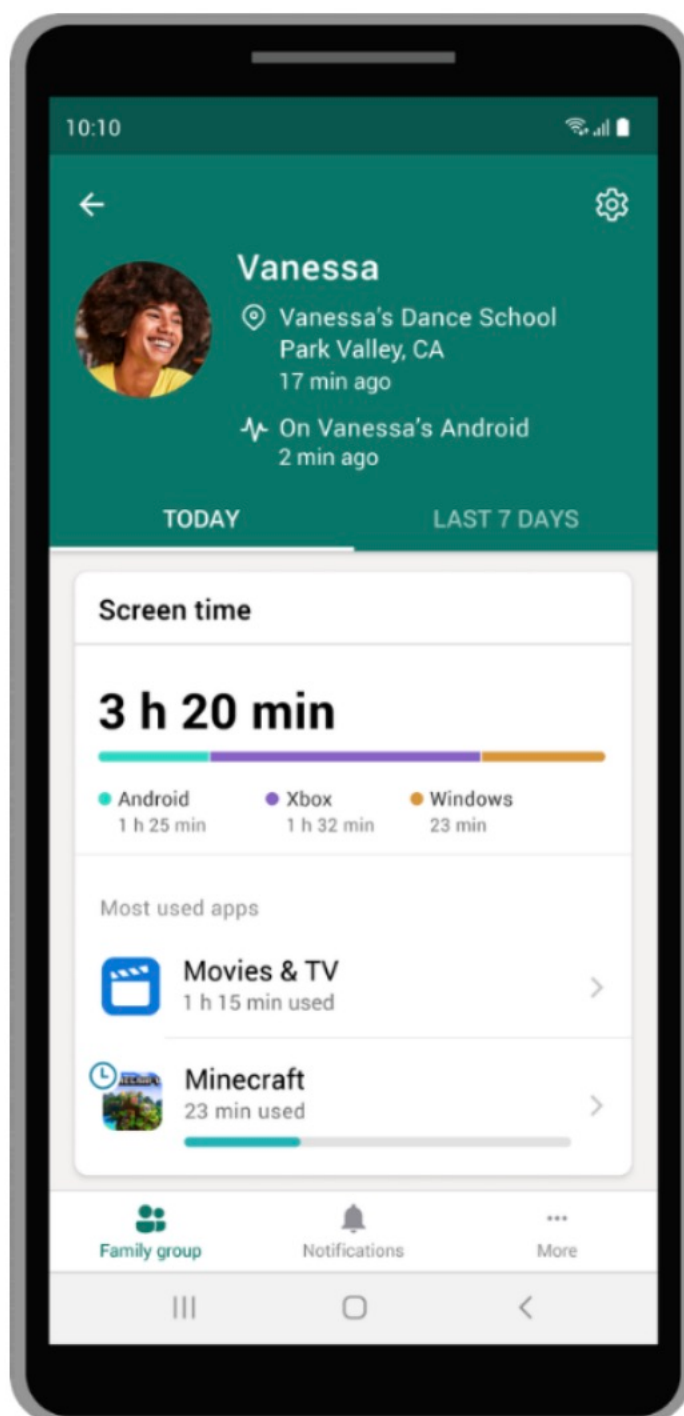
Should they be able to edit family and safety settings, or just edit settings based on their age? They can do this for **up to five family members**.



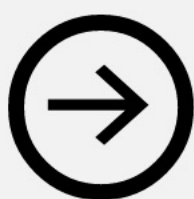
Managing app controls

Each person will **receive invitations** to join your family group. Some **children may need a little extra help** accepting the invitation.

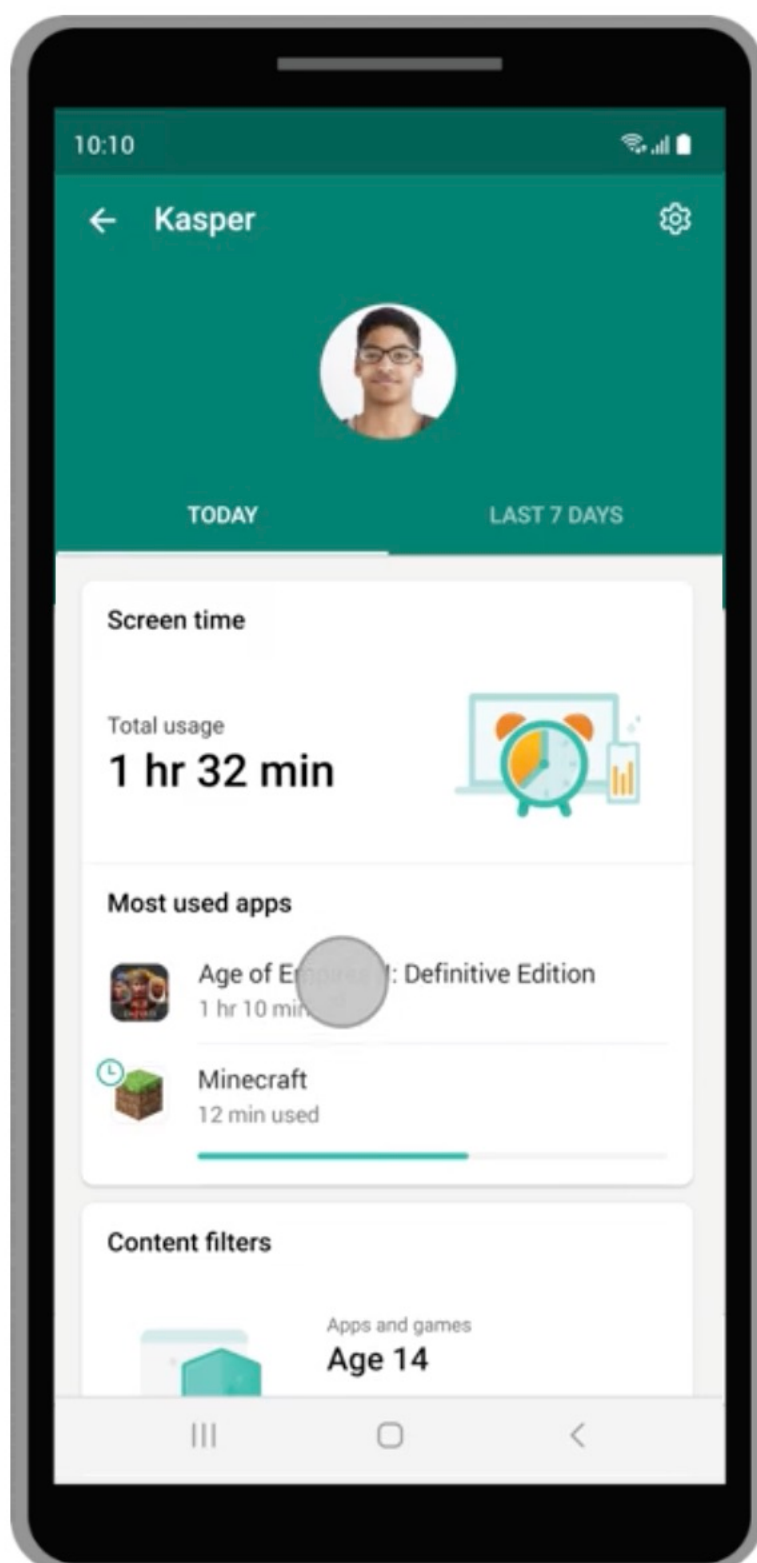
Once they've accepted their invitations and are **logged into the Microsoft Family Safety app** on their device, you can start to manage their digital activity across their devices, apps, and games.*



*Applies to apps and games purchased from the Xbox and Microsoft Stores.



#1: Setting screen time limits



WHY >

HOW >



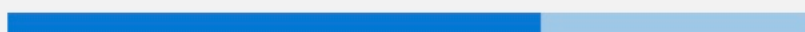
Why screen time limits?

- Screen time limits **help kids develop healthy digital habits** while serving as conversation starters between parents and kids on what the right amount time should be spent on devices.
- They give kids the flexibility to be on their devices for learning, but also help keep them focused by limiting the amount of time they can spend on other apps and games.
- Limits can be set longer for things like online learning—or set for specific apps or games.* And based on what is right for their family, **parents have the choice to add more time.**

*Screen time limits work on apps and games on Windows, Xbox, and Android and device limits work on Xbox and Windows.



CLOSE



Set up screen time limits

In the Family Safety app:

1. Tap on the family member that you want to set screen time limits for.*
2. Tap on the screen time card or tap **set limits**.
3. Set limits for what time and days screen time will be available for your child or family member on Xbox or Windows 10 devices.
4. If you want to set limits across both Windows and Xbox, turn on **Use one schedule** for all devices.**

Tip: If you set 4 hours of screen time for both Windows and Xbox using **One Schedule**, your child can choose how to use their four hours.

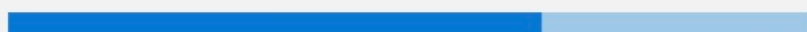
[Set up on family.microsoft.com](https://family.microsoft.com)
[Set up limits on apps and games](#)

*Screen time limits will only be set if a device is connected.

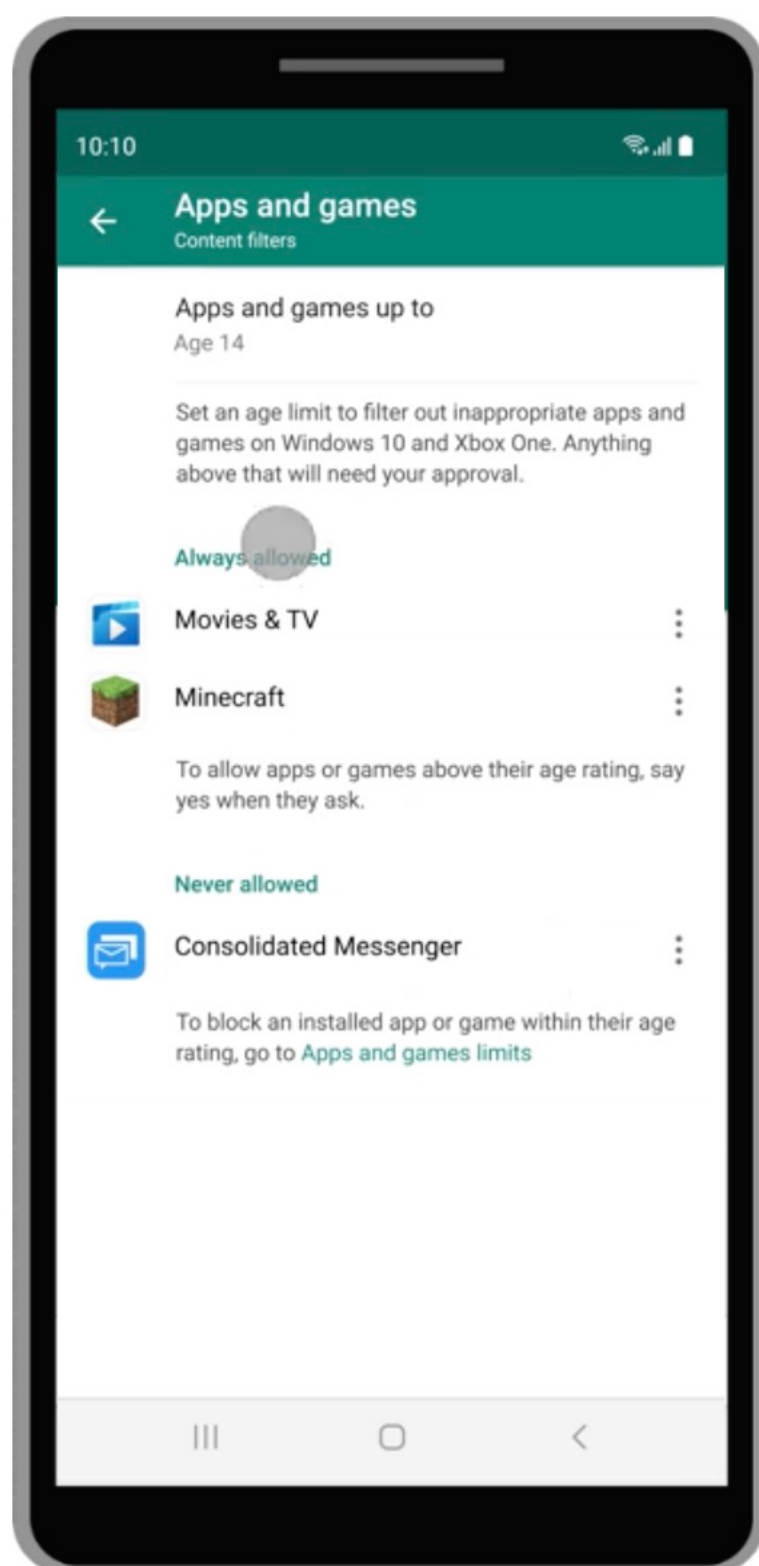
**Screen time only counts down while a child is signed in.



CLOSE



#2: Content filters



WHY >

HOW >



Why content filters?

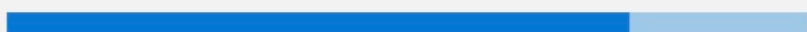
- Web and search filters **set browsing to kid-friendly websites** and block inappropriate content on the web across Windows 10, Xbox, and Android devices.
- Help **create a safe space** for kids to explore online, while blocking inappropriate apps and games.
- **Receive notifications** when children want to download a more mature app or game from the Microsoft Store with age limits.

Note: For content filters to work, users **need to have the Microsoft Edge browser** downloaded on their device. They work with Microsoft Edge on Windows 10, Xbox One, and Android.

They will also need to be **signed into Microsoft Edge** with their **Microsoft (MSA) account**. Other browsers will be blocked.



CLOSE



Set up content filters

In the **Family Safety app**:

1. Sign in to your account in the Family Safety app.
2. Find your family member, then tap their name > **Content filters** > **Web and search**.
3. Turn on **Filter inappropriate websites**.
4. When they ask to use a blocked website, you can approve it and add it to the Always allowed list.
5. You can add specific websites to the **Always allowed** and Never allowed lists. You can also choose to turn on **Only let them use allowed websites**.

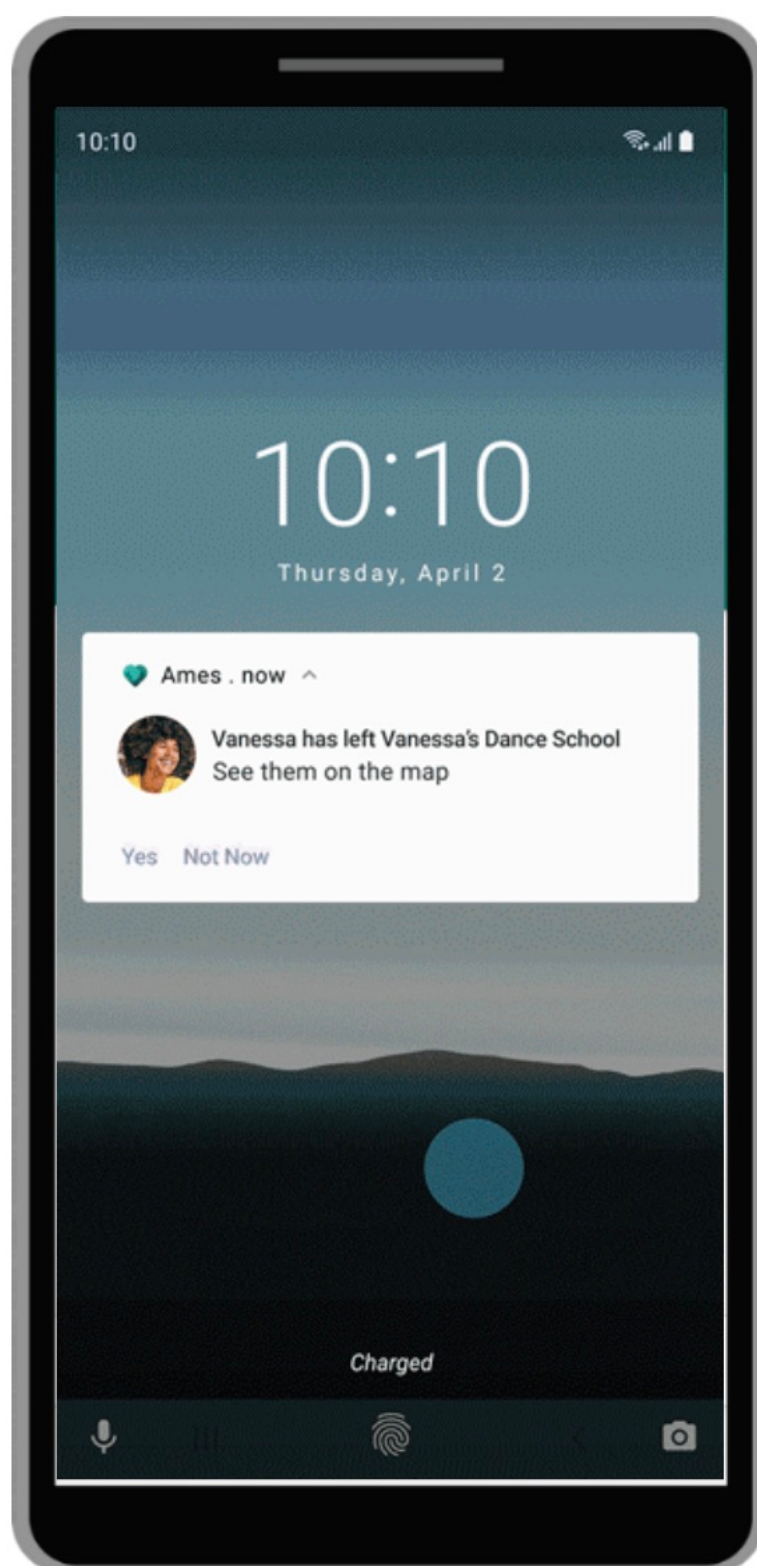
[Set filters at family.microsoft.com](https://family.microsoft.com)



CLOSE



#3: Location sharing



WHY >

HOW >



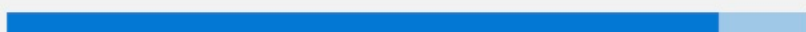
Why location sharing?

- Location sharing helps you respect your family members' personal space and **keep track of them*** (without bugging them with texts and calls).
- You can **quickly and easily see each of your family members' last known location** on a map and save favorite locations like "home" to see, at a glance, that everyone is safe and sound.
- Unlike other location-tracking apps, your family's **location data will not be sold** or shared with insurance companies or data brokers.
- **Microsoft 365 subscribers get more:** location alerts, driving reports, and drive history.*

*Location permissions must be active; driving safety available only in the US, UK, AUS, CA; Microsoft 365 Family subscription required for location alerts and drive safety features.



CLOSE



Setup location sharing

Each person manages their own settings for location sharing.

1. From the **Family Safety app**: Make sure device permissions are allowed. Each device will be slightly different. Look for them in general location and battery settings, or in your device settings under the Family Safety app.

Android devices:

Google Location Accuracy is On
Battery optimization is Off
Location access is Allowed

iPhone/iOS:

Location access is **Always allowed**
Precise location is on

2. Go to **Settings** > tap on the logged in user (You) > tap **Share your location** > **Turn on location sharing**.

[Learn how to set up drive safety](#)



CLOSE





Keeping them safe

It's understandable that parents worry about how their children spend their time on their new devices. Show them how the Microsoft Family Safety app can help them feel more confident about their kids' online adventures—ensuring they get the most out of their screen time *and* the most out of family time.

And remember to keep checking ExpertZone for more helpful tips on all of your favorite Microsoft apps and tools!



Select 'X' to close.