

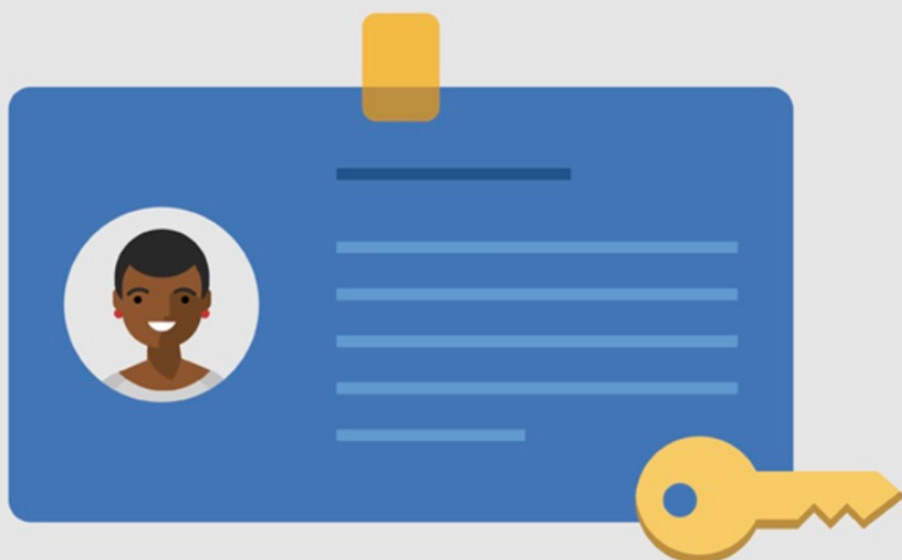


Windows Hello

Sign in with your face or fingerprint

[ACCESSIBILITY](#)

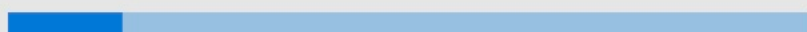
[START >](#)



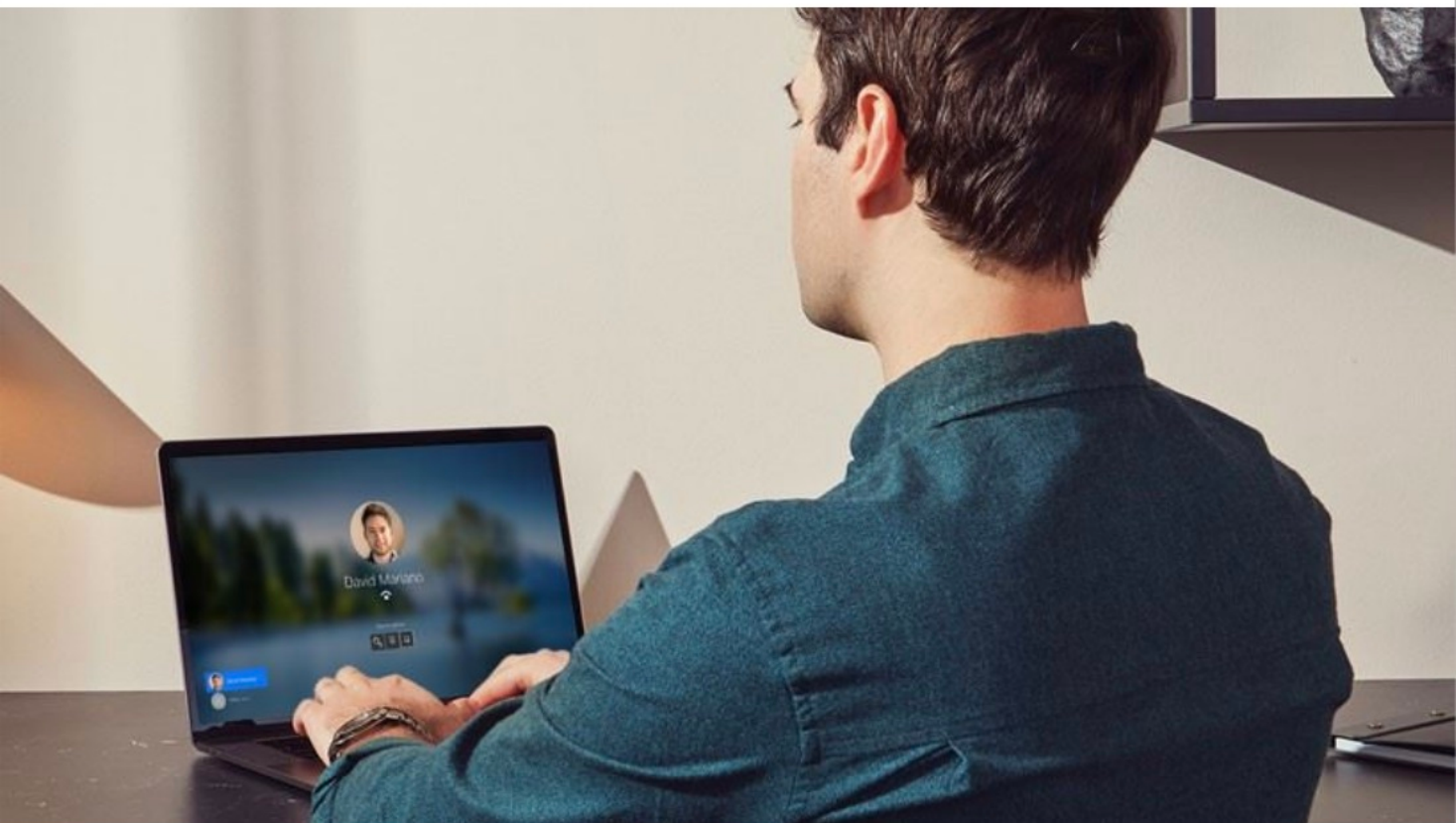
What was my password again?

Most people have an average of 90 online accounts that require passwords—and 25 percent of them forget a password at least once a day. **It happens more than you think.**

While some people have the memory of an elephant—for the rest of us, there's Windows Hello. Windows Hello uses biometric sensors to **recognize** your face or fingerprint **instantly** and unlocks your device—**without needing a password.**

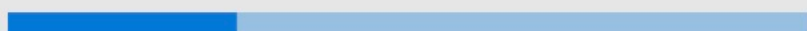


The more personal choice



Windows Hello is **optional** on Windows 10 devices and is the **more personal, more secure** way to get instant access to your Windows 10 devices, apps, online services, and networks.

And rest assured, **Windows never stores** pictures of your face, iris, or fingerprint on your device or anywhere else.

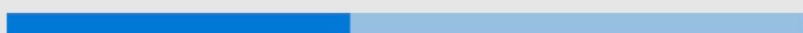


Say goodbye to passwords

With **secure log-in 3x faster*** than a password, Windows Hello uses your face, iris, fingerprint, or a secure PIN—in place of a traditional password.

*Based on average time comparison between typing a password respectively detecting a face or fingerprint to authentication.

LEARN MORE

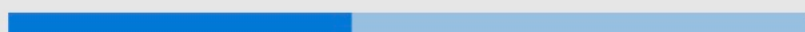


Say goodbye to passwords

Sign in your way

Log in faster and more securely to your laptop, tablet, device, app, or even websites; you can even make in-app purchases.

*Windows Hello requires specialized hardware including a Windows Hello capable device, fingerprint reader, illuminated IR sensor or other biometric sensors and capable devices.

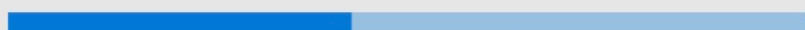


Say goodbye to passwords

Windows Hello enabled apps

Windows Hello works with compatible apps like iHeartRadio and Dropbox so you can bypass the password and breeze right through with facial recognition biometric security.*

*Windows Hello requires specialized hardware including a Windows Hello capable device, fingerprint reader, illuminated IR sensor or other biometric sensors and capable devices.

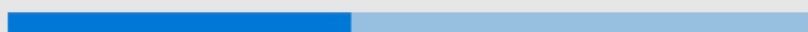
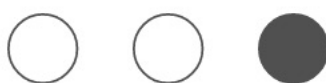


Say goodbye to passwords

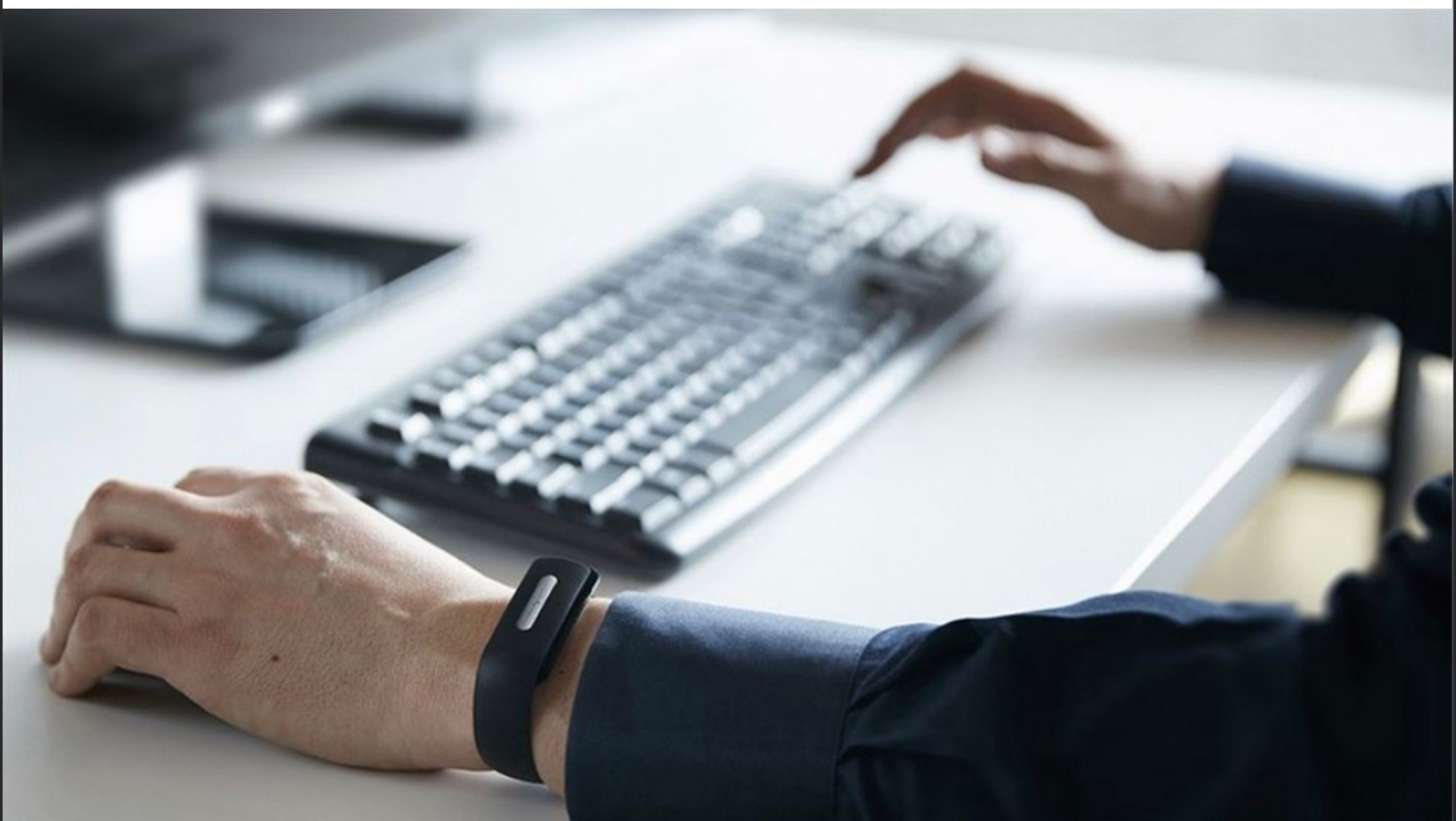
Your companion devices unlock your PC

Windows Hello lets you use your digital wristband, smart watch, phone, and other companion devices to quickly unlock your Windows 10 PC without using a password.*

*Available for selected companion devices and selected Windows 10 editions. Might require that PC and companion devices are joined in Azure Active Directory or Active Directory and paired via Bluetooth.



The more secure way



Because an attacker must have both the device and the biometric info or PIN, it's much **more difficult to gain access** to devices protected with Windows Hello.

Modern devices with Windows Hello biometrics help strengthen protections against credential theft—**preventing up to 99.9% of identity attacks** (1).*

*When using multi-factor authentication compared to just a password.



How it works



This video is private



Windows Hello works by using biometrics—taking the data from your face camera, iris sensor, or fingerprint reader and **creating a data representation**—or graph—that is then encrypted before it's stored on your device.

The data is pseudonymized, does not include biometric information, and is **encrypted before it's transmitted** to Microsoft. You can choose to stop sending diagnostic data to Microsoft at any time.



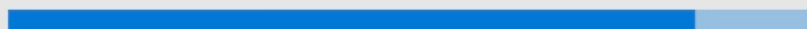
Getting started



To get started, all you need is a device running Windows 10 Version 1809 or later.

To check to see if a device works with Windows Hello, go to:

Start  **> Settings**  **> Accounts**  **> Sign-in options.**

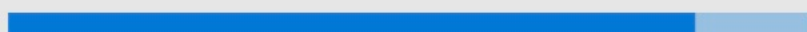


Getting started



Under **Manage how you sign in to your device**, select a Windows Hello item to add, change, or remove.

Depending on the device, options include:
Windows Hello Face, Windows Hello
Fingerprint, or Windows Hello PIN.



Getting started



New to Microsoft?

Get started with Microsoft products and more.

[Learn more >](#)



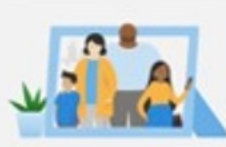
Security

Change a password, update security information, and keep vital account details up-to-date.



Privacy

Review your search history, browsing and location activity, and more.



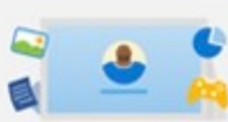
Family

Keep your family safer online and stay connected even when you're apart.



Payments & billing

Update your payment information, check your order history, redeem gift cards, and get billing help.



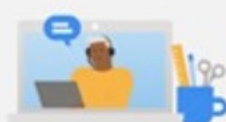
Subscriptions

Quickly renew and manage your favorite Microsoft subscriptions and services in one place.



Devices

Find, lock, or erase a lost or stolen Windows 10 device, schedule a repair, and get support.

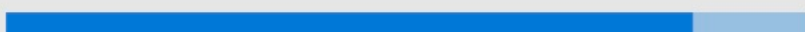


Help

Get expert answers and advice on Microsoft products and services.

To add Windows Hello as a sign in method for your Microsoft account:

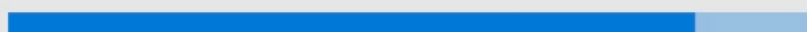
Go to the [Microsoft account page](#) and **sign in**
> **Security** > **More security options** > **Add a new way to sign in for verify** > **Use your PC.**

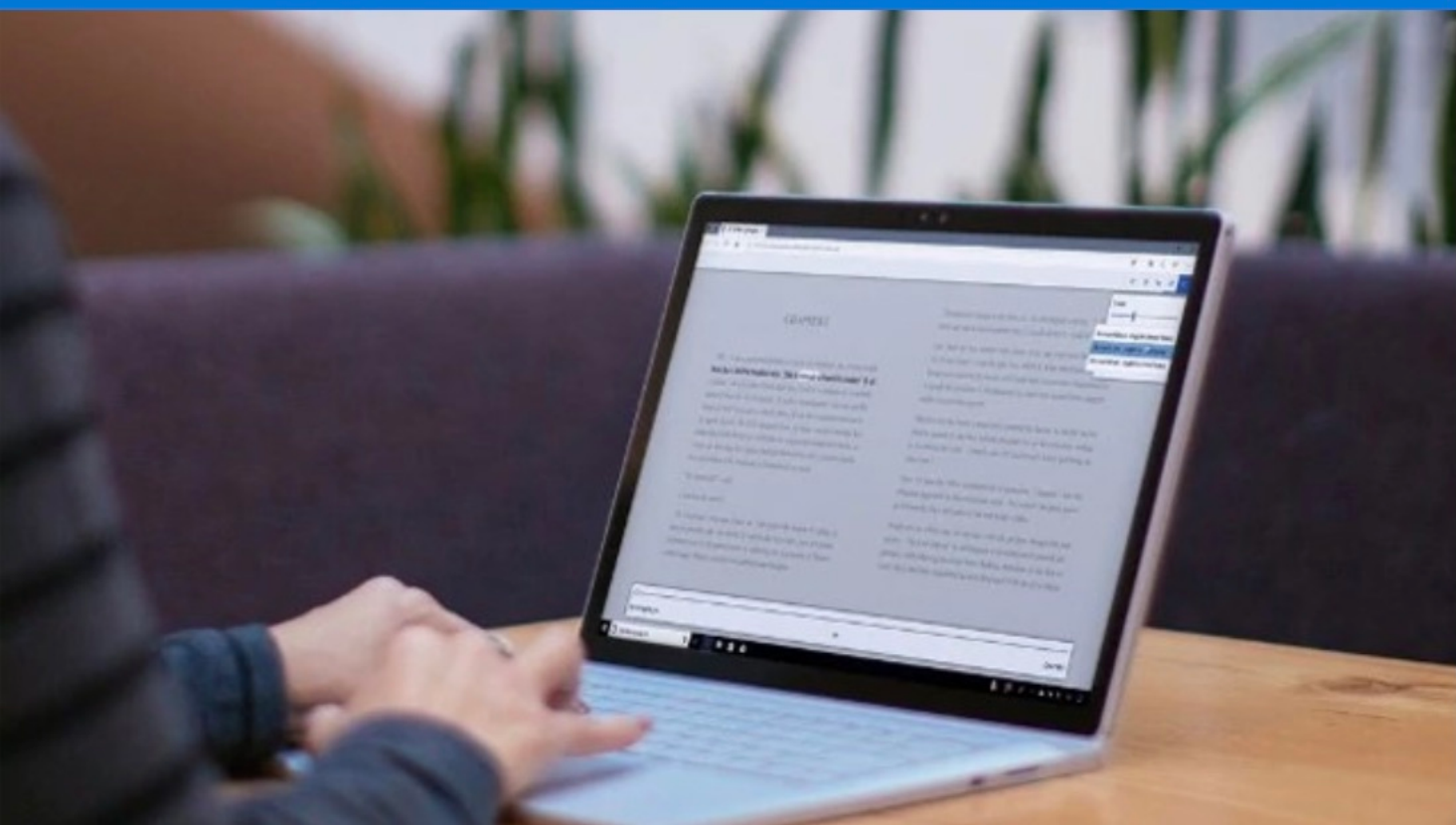


Getting started



If the device isn't compatible with Windows Hello, you have several options. You can recommend a fingerprint or camera accessory to be able to use the facial unlock or biometric security capabilities of Windows Hello. Or, help your customer choose another device that works with Windows Hello.





Don't forget Microsoft 365

Windows Hello is **a more personal and secure way for your customers to sign in** to their devices, apps, and websites—reducing the need to remember multiple passwords.

Remember, the **most secure device is a modern device**. And with Microsoft 365, your customers will benefit from getting a complete solution—that helps them achieve more and makes their lives easier in the process!



Select 'X' to close.